

ARMS 2024 CONFERENCE ABSTRACT

Theme: Professional Research management as an embedded practice

Title: Navigating Complex Cases in Graduate Research

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Abstract:

Graduate Research is a complex portfolio. A single course is administered to provide varying learning outcomes, supporting individual projects, research teams and a project lead (i.e the graduate research student). As such, administrative practices must be flexible enough to cater for a unique research journey for a diverse student cohort and support the student experience, whilst adhering to overarching policies which ensures compliance, protecting both the student, the institution and the integrity of the degree.

In this workshop, we will be working through practical case studies where the complexities of the case could not be resolved solely through consulting existing policy. Therefore, each needed to be assessed on a case-by-case basis, consulting multiple stakeholders across the university. The workshop will begin with simple cases to allow attendees to grasp the key learning objectives of this workshop and will then move to more complex examples, allowing them to apply and further develop the teachings. Through these case studies, attendees of this workshop will explore the key principles of case management:

- Define the difference between academic and administrative decisions/roles
- Utilising different support functions across the institution
- Understand stakeholders and their motivations
- Strategies to overcome roadblocks in case management

This workshop is targeted at university professional staff who wish to develop or refresh their case management skills. All attendees will have the opportunity to share their own experiences and learn from their networks in the room. Our facilitators will be providing both an administrative and academic perspective with years of experience from various graduate research portfolios.